



SUMMIT LIVING

- postal code and city
- email address
- where applicable: UBO declaration*
- IBAN and account holder name

*Ultimate Beneficial Owner

When you send emails or other messages to us, including via forms on our website, we store those messages. We may ask you to provide personal details that are relevant to the situation, enabling us to process your requests and respond to your questions. Your data is stored on our secure servers and those of a third party with whom we have a data processing agreement. We process personal data you have provided yourself, data generated during your visit to our website or when reading newsletters, and data obtained from other sources.

Personal data provided by you:

- contact details and other data required for the performance of a contract
- contact details provided via contact forms, web forms or email
- contact details provided during introductory meetings, events, courses, seminars, etc., including those on business cards

Personal data obtained through or generated by our websites, newsletters, emails or related technologies:

- IP address
- your browsing behaviour on the website, including first/previous/current visit, viewed pages and navigation behaviour
- whether you open newsletters or emails and which parts you click

Personal data obtained from other sources:

- data available on public professional social media platforms such as Facebook, Instagram and LinkedIn
- data obtained from the Dutch Chamber of Commerce or the Land Registry
- data available on public business websites

Our website contains hyperlinks to external websites and social media platforms. We are not responsible for the content, services, privacy policies or cookie usage of those external parties.

Automatically generated data:

To ensure optimal website performance, we automatically collect data about your website use, such as device type, IP address, browser type, operating system, pages visited and viewed items.

3. For what purposes and on which legal grounds is your data used?

Your information is used for the following purposes and based on the following legal grounds:

Performance of a contract:

Necessary for executing agreements to which you are a party.

Legal obligations:

Necessary for compliance with legal requirements.

Legitimate interests of Summit Living:

For example, to send information about our products and services (marketing purposes), respond to questions or complaints, secure and improve the website, or optimise our services.

Privacy beleid Summit Living B.V.

- Version 2025

We are aware that you place your trust in us. Knowledge, expertise, professionalism and trust are core values for Summit Living. We therefore consider it our responsibility to protect your privacy and to inform you about how we handle your data. This page explains which data we collect when you use the website and/or services of Summit Living B.V. (hereinafter: Summit Living or we), and why we collect this data. We respect the privacy of all users of our website and services and ensure that the personal information you provide to us is handled confidentially. We act in accordance with the General Data Protection Regulation (GDPR).

1. Who is Summit Living and to whom does this privacy policy apply?

Summit Living is a private limited liability company, established and located in Uden, the Netherlands, and registered with the Dutch Chamber of Commerce under number 82247323. You can reach us by phone at +31(0) 85 4019662 or by email at info@mysummitliving.com.

This privacy policy applies to:

- customers and business relations of Summit Living
- prospective customers/relations with whom Summit Living has contacted, wishes to contact or has previously contacted
- visitors of Summit Living websites
- recipients of newsletters and emails from Summit Living
- all other persons who contact Summit Living or whose personal data is processed by Summit Living (excluding Summit Living employees)

2. Which personal data does Summit Living collect and process?

On our website (www.mysummitliving.com) you can view the services and products we offer and request the service that suits you. When you express interest in one of our services or products, we may ask you to provide the following personal data:

Your personal details:

- name, address and residence details
- gender
- telephone number
- email address

Your company details:

- legal form
- company name
- Chamber of Commerce number
- billing address

Consent:

When you have given consent for specific processing activities.

We may provide your data to third parties when legally required, when you have given explicit permission, or when necessary for the use of our services and products. This includes sharing data with third parties performing outsourced work on behalf of Summit Living. These parties only process data in accordance with our instructions and purposes. Internally, data may be shared when beneficial to customer service. Summit Living employees are bound by confidentiality.

4. How long does Summit Living store personal data?

Your personal data is stored no longer than necessary for the purposes for which it was collected, unless longer retention is required by law.

5. Where is your personal data stored?

Your data is stored on our own secure servers as well as secure servers of a third-party provider. Summit Living uses servers hosted by Rootnet.

We may engage service providers (processors) who process personal data exclusively on our behalf, such as software providers, hosting providers, IT service providers, and email service providers. We conclude processing agreements with all such parties in line with GDPR requirements.

6. How is your personal information protected?

We have implemented appropriate technical and organisational measures to protect your data against loss or unlawful processing. Our website is securely configured (such as via https) and we use a professional CRM system (Zoho) with personal passwords that are updated regularly. When applicable, paper files are stored in an encrypted cabinet accessible only to authorised staff. For more information about our security measures, please contact info@mysummitliving.com.

7. Cookies

Summit Living may use cookies on its website (www.mysummitliving.com). Cookies store information on your device to improve website functionality and effectiveness. Summit Living uses Google Analytics cookies under a data processing agreement with Google. Data is processed anonymously, data sharing is disabled and no other Google services are combined with Google Analytics.

8. Access, correction and data portability

If you wish to review the data we have collected about you, you can submit a request to info@mysummitliving.com. Summit Living will respond within four weeks. You may request correction, supplementation, deletion or restriction of your data. If a request is denied, we will explain why.

You also have the right to receive the personal data you provided to us in a commonly used, structured and readable format and request its transfer. Requests can be submitted via info@mysummitliving.com.

9. Can this privacy policy be amended?

Yes. This policy may be updated due to developments in our services or relevant legislation. Changes will be published on our website and include an updated modification date. We recommend reviewing this policy regularly.

10. Where can you submit a complaint?

If you have a complaint about the processing of your personal data, please contact us. We aim to resolve concerns together. If we cannot resolve the matter, you may submit your complaint to the Dutch Data Protection Authority or the competent court.

11. Questions and feedback

If you have questions about this privacy policy, you can contact us at +31(0)85 3032500, info@mysummitliving.com or by mail at:

Summit Living B.V.
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The Netherlands